



HOUSE RULES for municipal housing units

Everyone who lives in a municipal housing unit must contribute to a pleasant and safe living environment and prevent damages to the property. You are responsible for yourself and your guests.

1. General peace and safety

- Between 11 pm and 7 am it must be quiet within and around the housing unit.
- Be considerate to your neighbours at all other times as well.
- Always lock doors that open to the street, basement and attic.

2. The property

- Keep the property clean and tidy. Notify of damages and pests immediately.
- To prevent damp and mould you must regularly air out the property and keep the vents open year-round. Use the kitchen fan when cooking.
- As a rule, it is not permitted to install outdoor antennas.
- Do not beat/shake out carpets or let things hang over the balcony railing.
- It is not permitted to feed birds from the property.
- You may only charge your electric car/hybrid car/bike battery in an approved charging station/charger.
- The use of open fire (grill/portable stove etc.) or gas furnaces is not permitted.
- Change the battery in the fire alarm and invert the fire extinguisher at least once a year.
- Do not store highly inflammable or explosive materials in the property, on the veranda or in shared spaces.

3. Shared spaces

- Store your private possessions exclusively in your own property or storage.
- Do not keep unregistered vehicles on municipal property.
- Follow the municipality's current rules for waste sorting. Do not leave garbage or possessions outside of the bins. You must arrange for the disposal of larger waste items at the recycling centre yourself.
- It is not permitted to use power outlets in shared spaces for private use.

4. Pets

- As a general rule pets are allowed. You must ensure that the lessor has access to the apartment for the sake of necessary visits, inspections and maintenance and are obligated to notify the lessor of any pets present in the apartment during visits. If so ordered by the lessor, you are obligated to temporarily move or ensure that the pet is not a hindrance or a source of discomfort or injury for the person conducting the visit.
- In housing units provided with services pets are as a general rule not allowed.
- Pets must not be left unsupervised in shared spaces or outdoor areas.

5. Violation of house rules

- A violation of the house rules constitutes a breach of the tenancy agreement and will have serious consequences. You will be financially liable for costs you cause to the municipality of Trondheim, and you will risk the termination of your tenancy agreement and losing your housing unit.
- Violence or threats against staff, tradesmen, neighbours or others will not be tolerated.
- If the unit is part of a housing cooperative or condominium, you must also comply with their rules.

6. Complain about the housing environment

- Submit a written complaint to the municipality if your neighbour is in violation of the rules or is a nuisance. You may use the online form 'klage på bomiljø', send an e-mail to bomiljo@trondheim.kommune.no or send a letter.

